Reporting Procedures

When –
As soon as practical, but no later than 12 hours after the mandated reporter becomes aware of or suspects abuse/neglect or imminent risk of serious harm or that a mandated reporter must notify DCF

To Whom –
DCF Careline: 1-800-842-2288; or calling the local law enforcement agency
- A written report (DCF 136) is required by law to be written and submitted within 48 hours of oral report.
- This form can be found on the DCF Website: https://portal.gov/dcf
- **ORAL REPORT TO CARELINE IS REQUIRED**
- DCF-136 will not be accepted without oral report being made

Preliminary Investigation

- A mandated reporter **should not conduct** his/her own investigation prior to making a report.
- If abuse or neglect is suspected, a referral should be made to the DCF Careline.  **1-800-842-2288**
  **(FAX): 860-560-7073**